WIGHTMAN TV

USER GUIDE
for Amino 540 DVR

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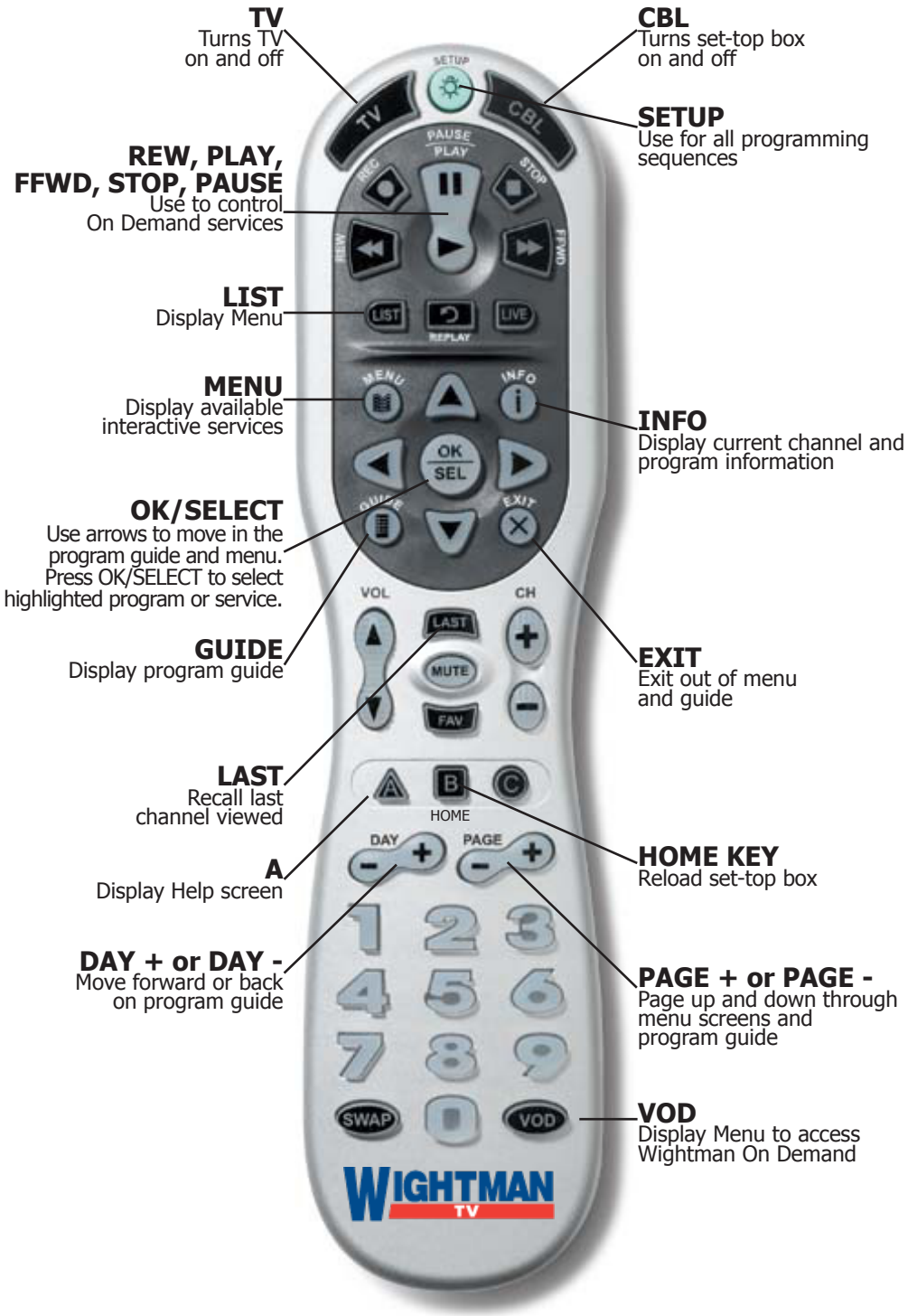
Remote Control Functions



POLARIS UNIVERSAL REMOTE CONTROL

Log in

1 If the set-top box is off, turn it on by pressing **CBL**.

*The **Welcome** screen will appear.*

Welcome screen

2 To log in as a user other than the one displayed, press to select a different name. Press **OK**.

Be sure to use the *manager user* name and password when you sign in for the first time.

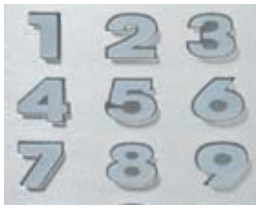
3 Enter the numeric password for the selected user (using the number keys). Press **OK**.

*The default password is **1 2 3 4**.*

2. Basic TV Controls

You can control all services from the remote control.

Change the channel



Using *Number* buttons, enter the channel number.

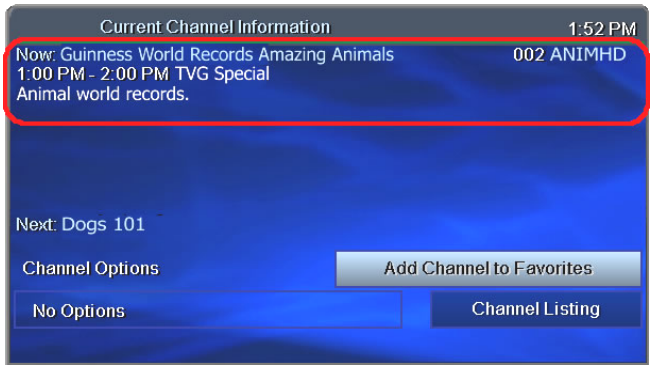
~ OR~

On the CH (*Channel*) buttons, scroll up or down one channel at a time.

View Current Channel Information

Press **INFO** to see a description of the program you're watching.

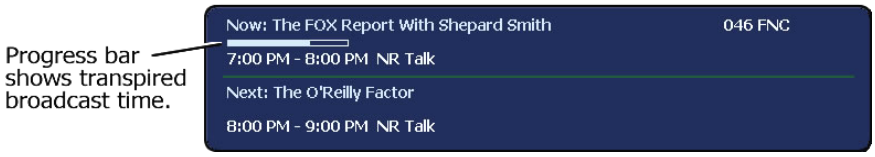
INFO



Current channel information

View Current Channel Information

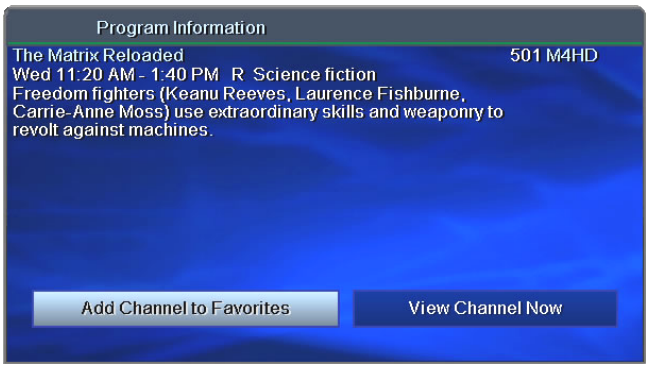
In addition, every time you change the channel, a programming banner displays channel information and a program progress bar.



Set Favorites

When you set Favorite channels, you create a separate program guide just for the channels you watch the most – your Favorites!

- Press **GUIDE** twice to see My Channels program guide.
- Use ▲ and ▼ buttons to select a channel you want to add to your Favorites program guide.
- Press the **INFO** button to see program information.



With 'Add Channel to Favorites' selected, press **OK** on the remote control.

After you set up Favorite channels, press **GUIDE** three times to see the Favorites program guide.

View the Channel Guide

Press **GUIDE** to see a Channel Guide.

Press once for **Offered Channels** (all channels available from your Service Provider).

Press twice for **My Channels** (channels you subscribe to currently).

Press three times for **Favorites** (channels you've set as favorites).

Refer to page 3 to set up Favorite channels.

The **Help Bar** (below the guide) provides a key to the remote control buttons that navigate through channels and program times.*

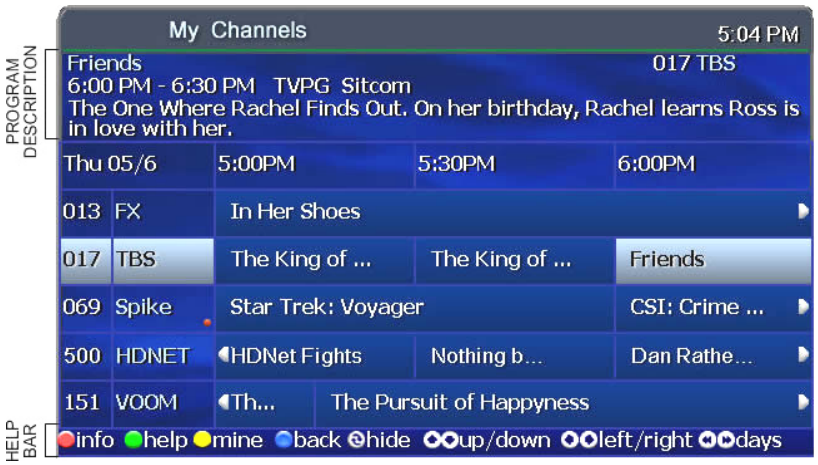
Buttons	Function
Arrows (◀▶▲▼)	Scroll through channels and times.
Pg Up/Down (▲▼)	Jump to previous/next channels.
Pg Back/Fwd (◀▶)	Jump to previous/next times.
Rewind/FastFwd (⏮ ⏭)	Jump to previous/next day.

* **Help Bar** appears only if activated. Refer to "Appearance" on page 45 for more information.

In the Help Bar, "mine" denotes the **Favorites** guide.

Press **EXIT** to clear the channel guide.

The Guide window times out after a set period of inactivity.



Channel Guide shows programming and a description of the selected program.

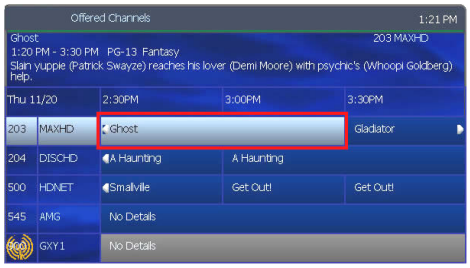
Autotune

Use the remote control to set your TV to tune to a later program automatically.

Press **GUIDE** to see the Channel Guide.

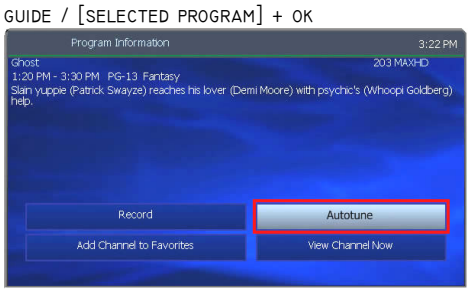
Press ▶ as many times as needed to see later programming.

GUIDE



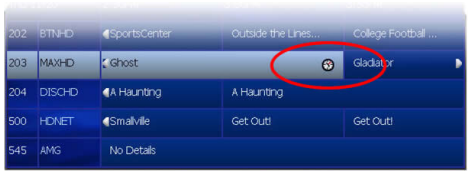
Using arrow buttons (◀ ▶ ▲ ▼), navigate to the program you want your TV to tune to later. Press **OK**.

GUIDE / [SELECTED PROGRAM] + OK



Press ▶ to select **Autotune**. Press **OK**.

GUIDE



In the Channel Guide, a clock icon indicates that the program is selected for Autotune.

GUIDE / [SELECTED PROGRAM] + OK

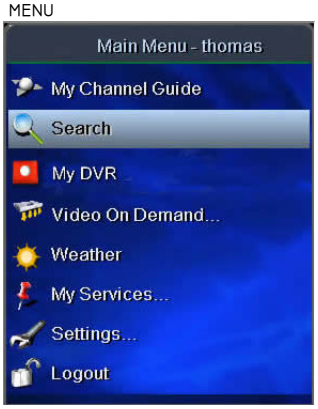
To cancel an Autotune selection, navigate to the program, press **OK**, select **Cancel Autotune**, and press **OK** again.

Search for programs

Search for specific programming in the Channel Guide.

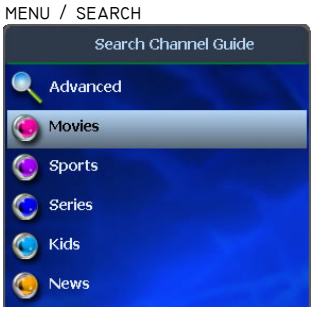
Press **MENU** to access the Main Menu.

MENU



Press ▼ to select **Search**, and then press **OK**.

MENU / SEARCH



Quick Search

To search for a category of programming (such as movies, sports, series, or kids' programs) press ▼ to make your selection and then press **OK**.

MENU / SEARCH / [MOVIES]

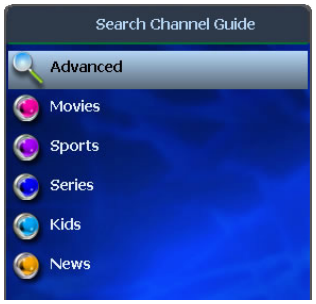
View the **Search Results** of upcoming programs for the category you selected.

Use arrow buttons to select an individual program and see its description at the top of the window.

Press **OK** to see the options.

Search for programs

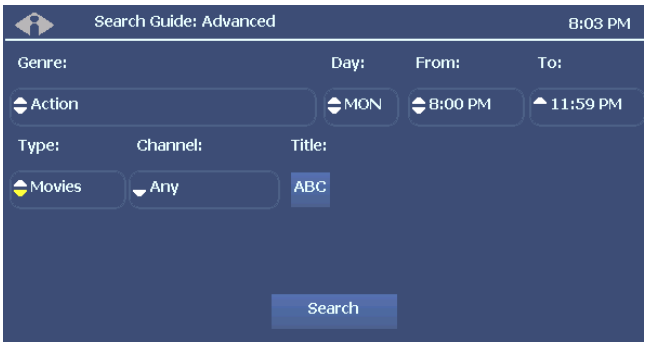
MENU / SEARCH



Advanced Search

To search for specific programming using search filters—such as program title, channel, or day—press ▼ to make your selection, and then press **OK**.

MENU / SEARCH / ADVANCED



Press arrow buttons to select one or more categories: **Genre**, **Day**, **From** (start time), **To** (end time), **Channel**, **Title**.

Press **OK** to scroll through options in the fields on this screen.

If you search by **Title**, you'll spell the program name in the pop-up keyboard. (Partial spelling is okay.)

Use arrow buttons to select the letters and press **OK** after each. When you're done, select the check mark and press **OK**.

In the Search Channel Guide window, select **Search** and press **OK**.

Search for programs

View **Search Results**.

Press arrow buttons (▲▼) to select a program from the list and see its description at the top of the window.

Press **OK** on any selected program to see the available options.

Access menus

The **Main Menu** is the gateway to most features.

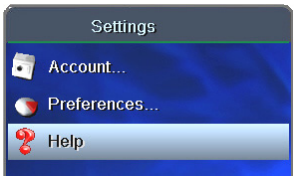
On the remote control, press arrow buttons (▲▼) to make your menu selection, and then press **OK**.

- Press **MENU** to access the Main Menu.
- Press EXIT to return to the previous menu.
- Press **EXIT** to clear all menus from the screen.

Get help

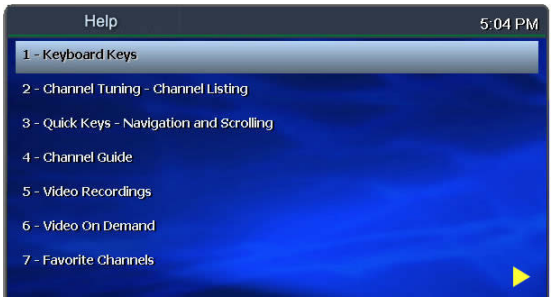
Help provides instructions on your TV screen for using the remote control and fs|cdn features.

MENU / SETTINGS



Starting at the Main Menu, select **Settings** [+**OK**] and then **Help** [+**OK**]
.

MENU / SETTINGS / HELP

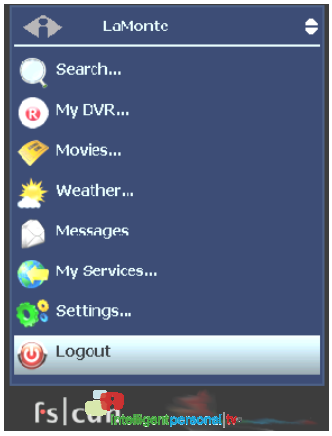


Press ▼ or ▲ to select a topic.
Press **OK**.

Log out

Turn off your TV when you're not watching. To log in as a different user, follow the steps listed below.

MENU



Depending on your Preferences (Menu -> Settings -> Appearance -> GUI Type
Your Menu will appear in one of two ways.

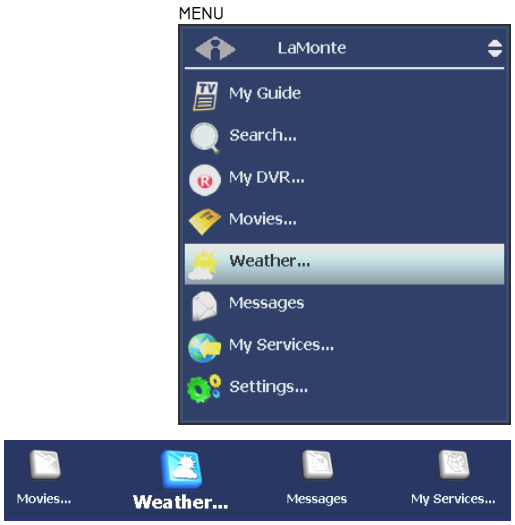
Press **MENU** to access the Main Menu.

Press ▼ to select **Logout**. Press **OK**.

The TV will display the user login screen, allowing you to log in again as the same or different user.

3. Optional Menu Features

Along with standard features, the **Main Menu** lists optional features you can purchase from your service provider.



Sample 'Old' and 'New' Main Menus (your menus may look different)

Press **MENU** to access the Main Menu.

Press ▼ to select the feature you want, and then press **OK**.

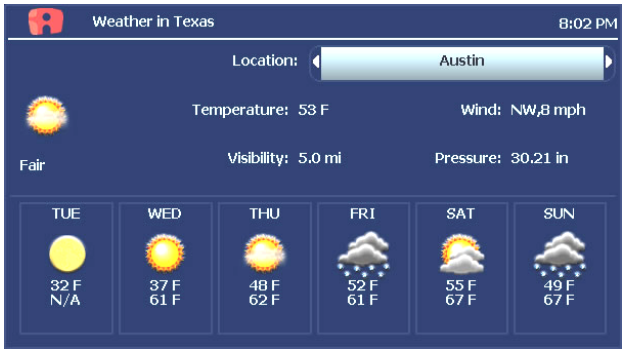
Features described below are:

- Weather
- Alerts

Weather

Select **Weather** from the Main Menu to display a 6-day forecast for available locations.

MENU / WEATHER

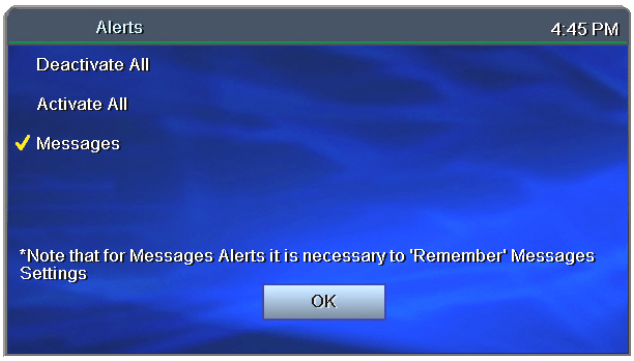


Press ▶ to view alternate locations.

Alerts

Alerts lets you activate or deactivate on-screen notification for On Screen Call Display and Message services, if you are a subscriber.

MENU / ALERTS



Press ▼ to select a service. Press **OK** to deactivate/activate the service.

A check mark indicates service is activated.

Select **OK** and press **OK**.

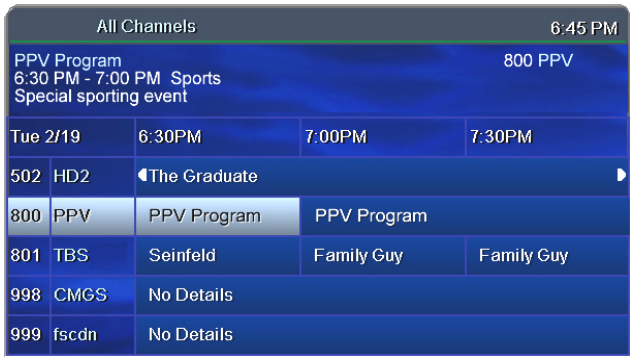
4. Paid Programming (PPV, PPB)

Pay per View and **Pay per Block** services give you access to special broadcasting.

Pay per View

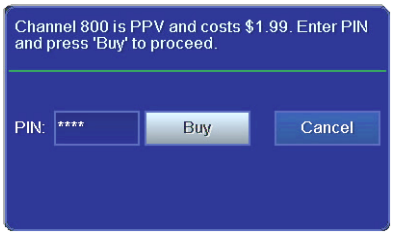
Pay to view specific paid programming broadcasts.

GUIDE



Access the Channel Guide.

In the Pay per View channel listing, select the program you wish to view. Press **OK**.



Use the number keys to enter your PIN and then select **Buy**. Press **OK**.

You will be able to view the selected broadcast on this channel at its scheduled time.

To set up a PIN, refer to “Activate PIN Protection” on page 31.

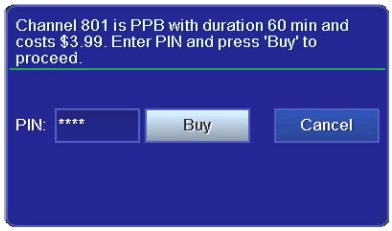
Pay per Block

Purchase blocks of viewing time on specified channels *[where available]*.

GUIDE

Press **GUIDE** to open the Channel Guide.

Select a Pay per Block channel. Press **OK**.



Use the number keys to enter your PIN and then select **Buy**.
Press **OK**.

To set up a PIN, refer to “Activate PIN Protection” on page 31.

5. Video on Demand (VOD)

Video on Demand (VOD) lets you rent movies for immediate viewing.

Rent a Video on Demand movie

Quick search by category

MAIN MENU / MOVIES

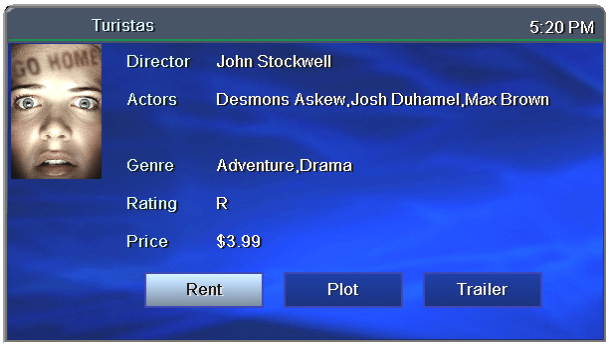
In the Main Menu, select **Movies**.

Press ▼ or ▲ to select a movie category. Press **OK**.

Press ▼ or ▲ to scroll through the Search Results.

Select a movie and press **OK**.

MAIN MENU / VIDEO ON DEMAND / SEARCH



Press ▶ or ◀ to select **Rent** (order movie), **Plot** (read movie plot), or **Trailer** (view movie trailer, when available).

Press **OK** and follow the on-screen instructions.

When PIN Protection is activated, the system will ask for your PIN. *Refer to page 31 to learn about PINs.*

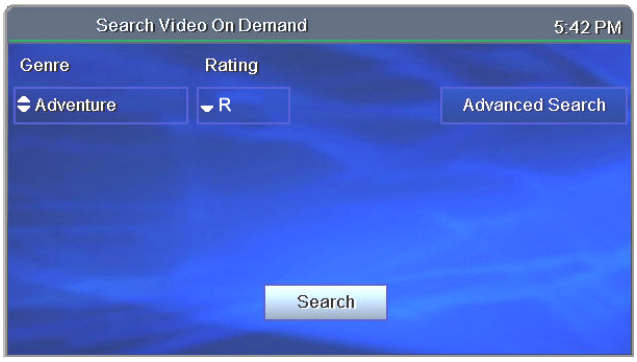
Search by expanded category list

Use this method to narrow your search by category and/or rating.

MAIN MENU / VIDEO ON DEMAND

With **Search** selected, press **OK**.

MAIN MENU / VIDEO ON DEMAND / SEARCH



Press arrow buttons to select **Genre** and **Rating** categories.

Press **OK** to scroll through category options.

Select **Search** and press **OK**.

Select options in as few or as many categories as you wish.

MAIN MENU / VIDEO ON DEMAND / SEARCH / [MOVIE]

Press ▼ or ▲ to scroll through Search Results.

Select a movie and press **OK**.

Follow instructions on the bottom of page 15 to rent the movie.

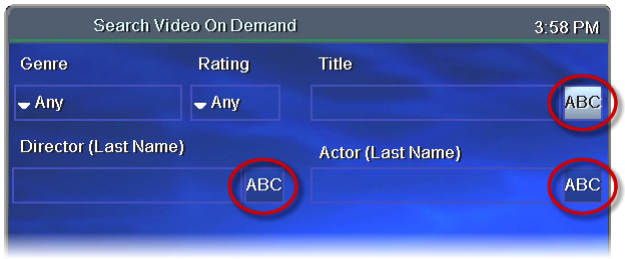
Advanced Search

Advanced Search is useful to find movies that meet specific criteria. You can search by **title**, **director**, or **actor**.

MAIN MENU / VIDEO ON DEMAND / SEARCH

Press ▶ to select **Advanced Search** and press **OK**.

MAIN MENU / VIDEO ON DEMAND / SEARCH / ADVANCED SEARCH



Press the arrow keys to select the **ABC** box at the category you want to search: **Title**, **Director**, or **Actor**.

Press **OK**.

In the pop-up keyboard, select and press **OK** for each letter to spell the **movie title**, **director last name**, or **actor last name** (partial spelling is okay).

When you're done, select the check mark symbol and press **OK**.

Select **Search** and press **OK**.

Press ▼ or ▲ to scroll through Search Results.

Select a movie and press **OK**.

Follow instructions on the bottom of page 15 to rent the movie.

Navigate in a Video on Demand movie

When you navigate with the remote control in a VOD movie, the **Progress Bar** *(below)* appears.

Button	Function	Progress Bar Indication
Play ( )	Start or resume the movie.	Shows current place in the movie by section and minute (mm:ss).
Stop ( )	Pause the movie. Press to resume.	Shows the section and time (mm:ss) where paused.
Pause ( )	Pause the movie. Press to resume.	Shows the section and time (mm:ss) where paused.
Rewind / Fast Fwd (/)	Rewind / fast-forward the movie. Press repeatedly to increase speed.	Indicates **Rewind** or **Fast Forward** mode and rate; **2x** = twice as fast as **Play** speed, **4x** = four times as fast, and so on.
Number keys (0–9) *OR* **arrow keys** ( )	Skip among the ten movie sections. **Number keys:** Press the number of sections to skip over; for example, press **6** to start at section 7 of the movie. (**0** takes you to the beginning.) **Arrow keys:** Press right or left arrow key ( ) to skip forward or back among movie sections; press **OK**.	Shows the selected movie section and minutes transpired in the movie (mm:ss).
MENU	View Progress Bar.	
EXIT	Hide Progress Bar.	
B key "HOME"	Exit the VOD movie and return to regular programming. *To return to the VOD movie, press **Menu** and select the movie as you did when you rented it.* Movies are available for viewing during the 24 hours after purchase.	

6. My DVR

The **Recorded Programs** feature lets you record programming for repeated viewing or viewing at a later time. Use **My DVR** to view the programming you record.

Record a program or series

Press **GUIDE** twice or three times to see your programs or Favorites.

Use the arrow buttons to select the program you wish to record, and then press **OK** to see program information.

From the Program Information window, you can set the program to be recorded—just one time, or several times if it's a series. In this section:

Record a Program Once

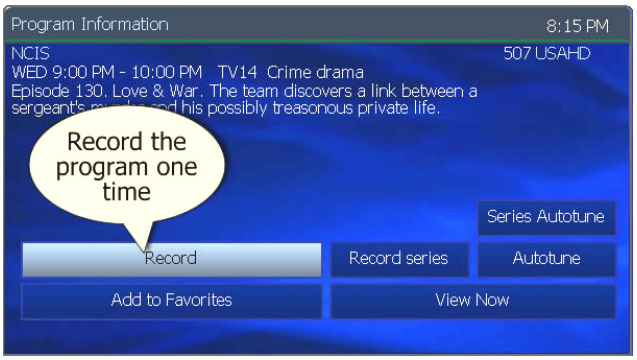
Record a Series

Set a Manual Recording

Record a Program Once

First select a program in the channel guide.

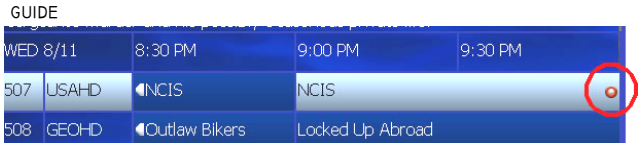
GUIDE / [SELECTED PROGRAM]



To record the selected program only, select **Record** and press **OK**.

To record a program you're already watching, press the **Record** button on the remote control.

GUIDE



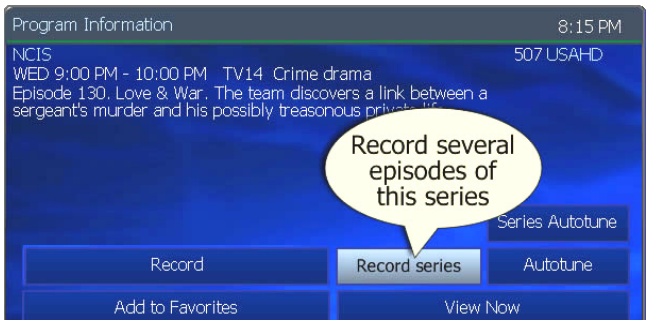
After you set the recording …

In the Channel Guide, a Record icon indicates that the program is set to record.

Record a Series

If you selected a series, you can record several episodes.

GUIDE / [SELECTED PROGRAM]



Press ▶ to select **Record series** and then press **OK**.

The Settings screen displays.

GUIDE / [SELECTED PROGRAM] / RECORD SERIES

Use the arrow buttons (◀▶▲▼) to select up or down arrows, then press **OK** to select the options you want for recording the series:

- **Start offset**—Number of minutes to start recording before the program is scheduled to start
- **End offset**—Number of minutes to continue recording after program is scheduled to end
- **Keep at least**—Number of episodes to store
- **Record episodes**—Record only new episodes, or new episodes and reruns

Select **Record series** and press **OK**.

Press **Exit** to return to regular viewing mode.

Once you schedule a program to Record, you can watch real-time TV—or even schedule another program to Record—without interrupting the recording process.

To set DVR defaults, select **Guide**> **My DVR** > **Default DVR Settings** (see page 25).

GUIDE

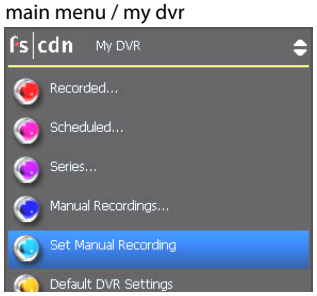
After you set the recording …

In the Channel Guide, a Record icon indicates that the series is set to record.

Set a Manual Recording

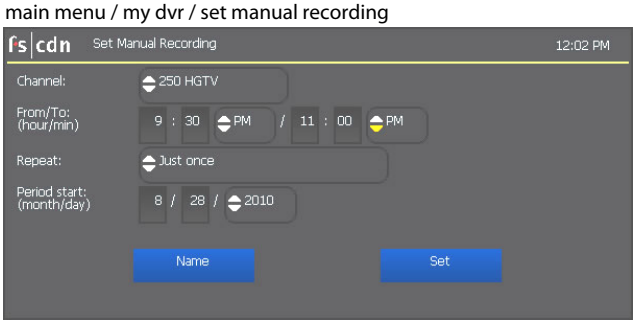
Manual recordings let you specify a specific time, channel, and/or date to record without using the channel guide. For example, you could record one channel for an entire evening.

main menu / my dvr



In the Main Menu, select My DVR > Set Manual Recording .

main menu / my dvr / set manual recording



Use the arrow buttons (◀▶▲▼) to select up or down arrows at each field, then press OK to scroll to the setting you want:

- Channel
- From/To —Start/end times
- Repeat —How often to record at these settings, such as Just Once, Weekdays only, Daily, Weekends only, or a day of the week
- Period start —Date to start recording

Note: To clear the "From," "To," and "Period Start" fields, use the **REPLAY** button.

Set a Manual Recording

If you want to name this settings group, click the **Name** tab.

In the pop-up keyboard, press arrow buttons to select letters. Press **OK** after each letter to spell the name, and then select the check mark or **OK**.

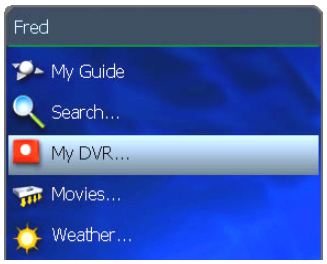
If you don't select a name, the system will assign one. You will see it when you check recording schedules at My DVR > Scheduled.

On the Set Manual Recording window, select **Set** and then press **OK**. Click **OK** in the confirmation window.

To view a list of programs you've scheduled, select **My DVR** > **Scheduled**.

View a recorded program

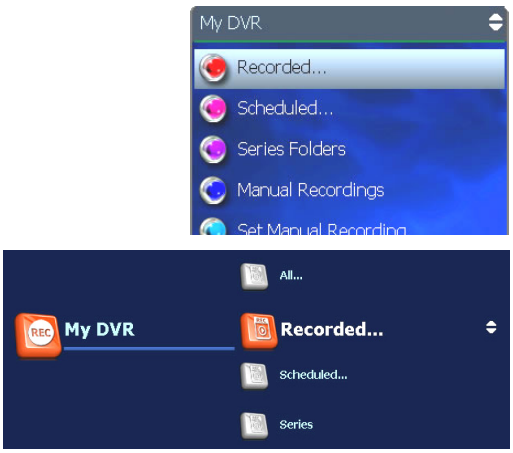
MENU



In the Main Menu, select **My DVR**, and then press **OK**.

View a recorded program

MENU / MY DVR



In the My DVR menu, press ▼ to scroll down to the item you want, then press **OK**. These menu options let you view recorded programming:

Recorded—All programs recorded
Scheduled—All programs scheduled to be recorded
Series Folders—Series episodes recorded
Manual Recordings—Manual recordings
All…—All recordings for the user logged in
All users' recordings—All recordings made or scheduled by all users on this set-top box

For information about different types of recording, see "Record a program or series" starting on page 19.

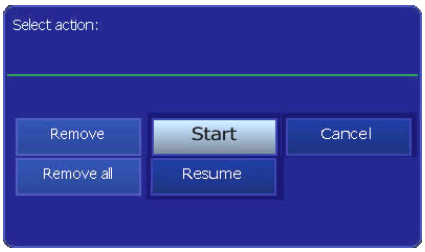
MENU / MY DVR / RECORDED PROGRAMS

In the list that appears, press ▼ to select a program and press **OK**. Information at the top of the window describes the selected program.

Symbols show the status of each listing:

- Completed successfully
- Unsuccessful
- In progress
- Scheduled
- Interrupted

MENU / RECORDED PROGRAMS / [SELECTED PROGRAM]



Select **Start** to start the program at the beginning, or select **Resume** to continue watching a previous program from the point where you stopped. Press **OK**.

To navigate in the recorded program, use VOD control buttons (Play, Stop, Pause, Rewind, Fast Fwd).

Remove or stop recordings

MENU / MY DVR

In the Main Menu, select My DVR > Recorded, select to view recordings listed by date or by title, and press **OK**.

From the list of programs, select the program to remove and then press **OK**.

MENU / MY DVR / RECORDED / [SELECTED PROGRAM/SERIES]

To remove the selected program or stop recording a series, select one of these options and press **OK**:

Remove—Erase the selected program from the Recorded list

Remove all—Erase all programs in the Recorded list

Interrupt series—Keep the series already recorded, but stop recording future episodes

The window includes other controls for the selected program:

Start—Play the recording

Resume—Continue to play the program if it has already been started

Settings—Change recording preferences for the program (for more information about recording preferences, see “Select Default DVR Settings” on page 25.)

Manage My DVR

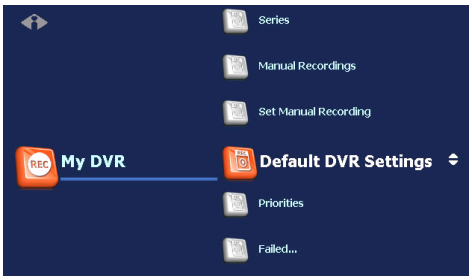
Managing your recordings will optimize My DVR performance when you record programs for later viewing. This section describes how to set these controls:

- Default DVR Settings
- Recording Priorities

Select Default DVR Settings

Use this option to pre-set your recording preferences for different types of programs such as series, movies, and sports.

MAIN MENU / MY DVR



In the Main Menu, select My DVR > Default DVR Settings.

MAIN MENU / MY DVR / DEFAULT DVR SETTINGS

Use the arrow buttons (◀ ▶ ▲ ▼) to select up or down arrows at each field, then press **OK** to scroll to the setting you want (settings vary depending on the Type):

Type—Type of recording, such as Series Recordings, Single series episodes, Movies, Shows, Sports, Manual Recordings

Start offset—Number of minutes to start recording before the program is scheduled to start

End offset—Number of minutes to continue recording after program is scheduled to end

Keep until—How long to store recorded programs

Keep at least—Number of episodes to store

Record episodes—Record only new episodes, or new episodes and reruns

Select **Apply** and press **OK**.

Select Recording Priorities

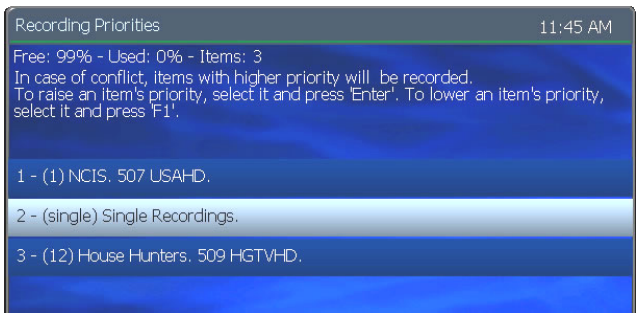
If the number of recordings scheduled at one time is more than allowed, use this option to choose which program to record. This is useful if you have scheduled a series, which records repeatedly and may conflict with other programs you schedule.

MAIN MENU / MY DVR

In the Main Menu, select My DVR > Priorities.

Manage My DVR

MAIN MENU / MY DVR / PRIORITIES



Programs scheduled for recording display in a list. The higher the program in the list, the higher its priority:

To move a program higher or lower, follow these steps :

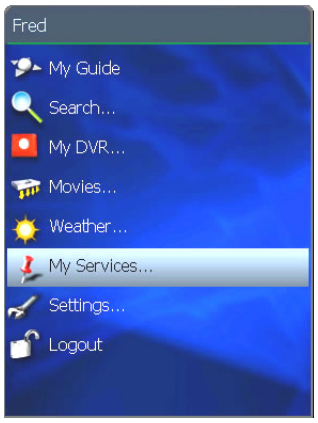
To move higher—Select the program, then press **OK**

To move lower—Select the program, then press the **Info** button

"My Services" Options

My Services are optional services you can order from your service provider.

MENU



Sample 'Old' and 'New' Main Menus (your menu may look different)

Find available service options on the Main Menu or by selecting **My Services**.

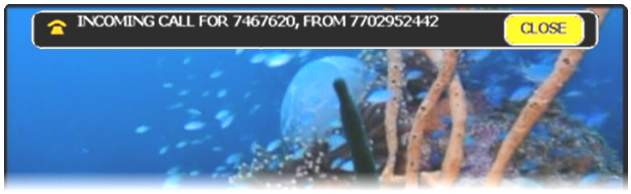
Some services are described below:

- Telephony
- Messages
- Chat

On Screen Call Display

The **On Screen Call Display** feature displays a Caller ID pop-up alert at the top of your TV screen when you have an incoming phone call. The alert shows phone numbers for the receiver and caller.

CALLER ID POP-UP



When the call alert appears, simply wait for it to time out, or press **OK** on the remote control to close the alert.

To activate Caller ID, refer to "Alerts" on page 12.

8. Account Services

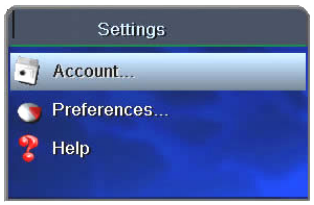
Account setup may include some or all of these procedures, depending on the services you've ordered:

Access the Account menu *(page 29)*
Change password *(page 30)*
Activate PIN Protection *(page 31)*
Create a user *(page 33)*
Set parental controls (Locks) *(page 35)*
View subscription packages *(page 37)*
Manage subscriptions *(page 37)*
Manage user actions *(page 38)*
Set Autologin *(page 40)*
View subscriber details *(page 40)*
View billing activity *(page 41)*

Access the Account menu

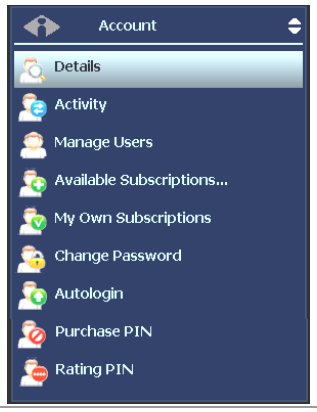
To set up or change your services, first access the **Account** menu.

MENU / SETTINGS



Press **MENU** to access the Main Menu.
Press ▼ to select **Settings**. Press **OK**.
With **Account** selected, press **OK**.

Access the Account menu



From the Account menu, select the activity you want.

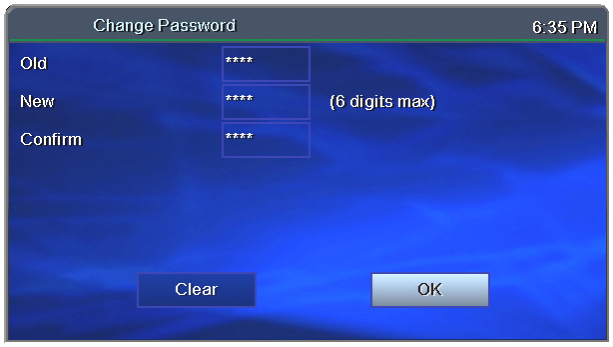
Some account activities are described in this section:

Change Password (page 30, see below)
Purchase PIN (page 31)
Rating PIN (page 32)
Manage Users (page 33 and 35)
Manage Subscriptions (page 37)

Change password

These instructions will change the current user's password. To change another user's password, refer to "Manage user actions' on page 38.

MENU / SETTINGS / ACCOUNT / CHANGE PASSWORD



Access the **Account** menu (page 29) and select **Change Password**.

Complete the fields:

Old – Use number buttons to enter old password.

New – Use number buttons to enter new password.

Confirm – Enter the password numbers again.

Press ▼ to select **OK**.
Press **OK**.

Activate PIN Protection

Wightman TV features two types of optional personal identification numbers (PINs): **Purchase PIN** allows secure purchase of subscriptions or services, and **Rating PIN** allows parental controls.

Set Purchase PIN

When activated, a Purchase PIN is required to purchase subscriptions and Video on Demand, Pay per View, and Pay per Block services.

MENU / SETTINGS / ACCOUNT / PURCHASE PIN

Access the **Account** menu (page 29) and select **Purchase PIN**.

Complete the fields:

New PIN – Use number buttons to enter 4-digit PIN.

Confirm new PIN – Enter the PIN again.

Password – Enter your 4-digit numeric password.

Enable PIN Protection – Press **OK** to select Yes or No. (Will appear only if PIN Protection is activated.)

Click **Apply** and press **OK**.

Set Rating PIN

A **Rating PIN** allows a user to view programming with a higher rating than the rating specified when the user was created (see “Create a user” on page 33). The *manager user* may set Rating PINs.

MENU / SETTINGS / ACCOUNT / RATING PIN

Access the **Account** menu (page 29) and select **Rating PIN**.

Complete the fields:

New PIN – Use number buttons to enter the 4-digit PIN.

Confirm new PIN – Enter PIN again.

Password – Enter your 4-digit numeric password.

Enable PIN Protection – Press **OK** to select Yes or No. (Will appear only if PIN protection is activated.)
If No, then this user cannot view programming with a higher rating under any circumstances.

PIN Protected Rating – Press **OK** to select the highest rating user can view without a Rating PIN.

Select **Apply** and press **OK**.

Example:

John is a 13-year-old user specified with a **TV-14** rating. His parents also assigned John a PIN-protected rating of **R**.

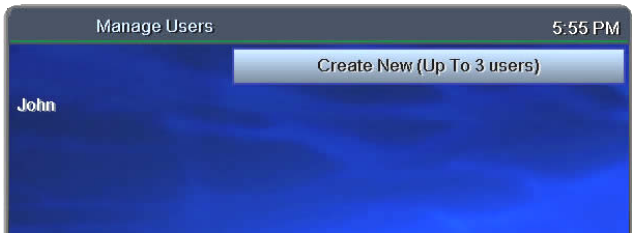
The following rules apply to John:

PIN-Protection enabled (option ‘Yes’)	✓ May view programming as high as **TV-14** without PIN ✓ May view **R** with PIN ✓ May not ever view higher than **R**
PIN-Protection disabled (option ‘No’)	✓ May view as high as **TV-14** only

Create a user

The ***Manager User*** for a subscriber account can create additional users in the account.

MENU / SETTINGS / ACCOUNT / MANAGE USERS

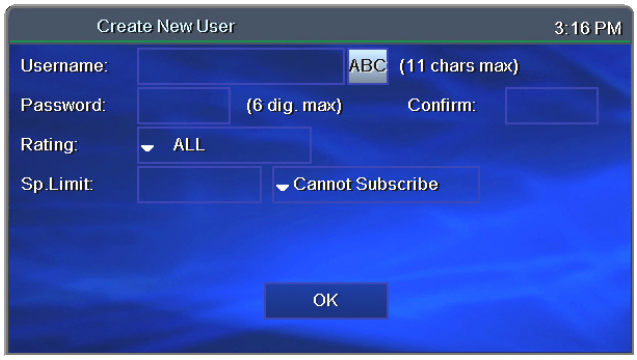


Access the **Account** menu (page 29) and select **Manage Users**.

Select **Create New** and press **OK**.

If you don't see the **Create New** option, it's because your account already has the maximum number of users. Contact Customer Service to add users.

MENU / SETTINGS / ACCOUNT / MANAGE USERS / CREATE NEW



With **ABC** selected, press **OK**.

Create a user

In the pop-up keyboard, press arrow buttons (◀▶▲▼) to select letters. Press **OK** after each letter to spell the new username.

Select the check mark and press **OK**.

Complete the remaining fields:

Password	Press number buttons on the remote to enter a numeric password of your choice. If you make a mistake, press Day -
Confirm	Enter the password numbers again.
Rating	Press **OK** to scroll through ratings. Stop at the highest rating level you want this user to view. Users will need a Rating PIN to view programming higher than the rating you specify here. Refer to page 32 for details.
Sp.Limit	Press number buttons to enter amount this user may spend per billing period (for VoD, PPV, etc.).
Can(not) Subscribe	Press **OK** to toggle between **Can** and **Cannot Subscribe**. ***Can Subscribe*** *means this user will be able to add subscription services.*

Select **OK** and press **OK** to save settings.

Ratings:

TVY / C: Approved for all children

TVY7 / C8: Children over age 7

TVG / G: General Audience

TVPG / PG: Parental Guidance Suggested

TV14 / 14+: Children over age 14

R / 18+: Restricted

TVMA: Mature Audience only

ALL / E: Exempt programming (news, sports, etc)

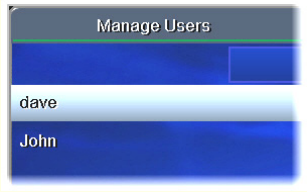
Set parental controls (Locks)

The *manager user* can control user viewing in several ways:

- Lock user out of TV for a set time *(page 35, see below)*
- Lock user out of a program / channel *(page 36)*
- Lock user out of TV indefinitely *(page 36)*

*For all Lock settings, access the **Account** menu (page 29) and select **Manage Users**.*

MENU / SETTINGS / ACCOUNT / MANAGE USERS



For all Lock settings, begin by selecting Manage Users, and then select the user you wish to control. Press **OK**.

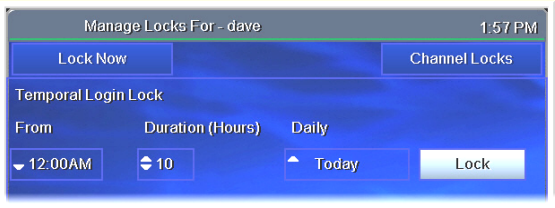
MENU / SETTINGS / ACCOUNT / MANAGE USERS / [USERNAME]

Select **Locks** and press **OK**.

Continue with the instructions below for the action you want (lock user out of program, out of channel, or out of TV).

Lock user out of TV for a set time

MENU / SETTINGS / ACCOUNT / MANAGE USERS / [USERNAME] / LOCKS



Choose the lockout period: Complete the **From**, **Duration**, and **Daily** fields by pressing **OK** to scroll through options.

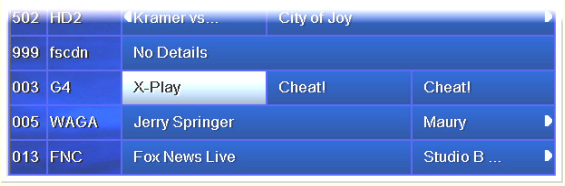
With the fields set, select **Lock** and press **OK**.

Lock user out of a program/channel

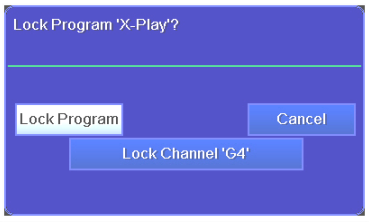
MENU / SETTINGS /
ACCOUNT / MANAGE USERS / [USERNAME] / LOCKS

Select the user account as described above.

Select **Channel Locks** and press **OK**.



Select the program to lock, or any program in the channel to lock, and press **OK**.



Select **Lock Program** or **Lock Channel**, and press **OK**.

*To unlock, repeat these steps, except select **Unlock**.*

The channel guide will show a padlock symbol to identify the program or channel as locked.

Lock user out of TV indefinitely

MENU / SETTINGS /
ACCOUNT / MANAGE USERS / [USERNAME] / LOCKS

Select the user account as described on page 29.

Select **Lock Now** and press **OK**.

This user will be blocked from logging in.

*To unlock the user, repeat these steps, except select **Unlock Now**.*

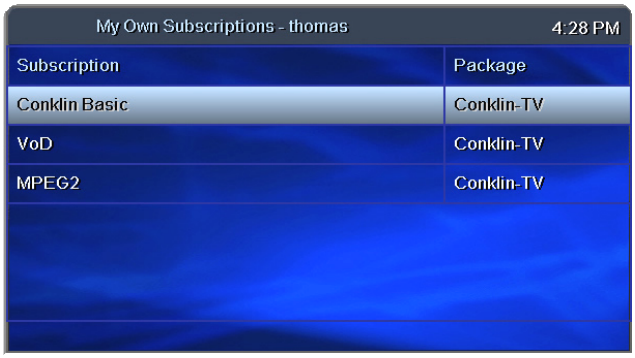
Manage Subscriptions

To purchase a subscription, please contact Wightman's Customer Care at 1-888-477-2177.

View Purchased Subscriptions

View subscription bundles already purchased for the user logged in.

MENU / SETTINGS / ACCOUNT / MY OWN SUBSCRIPTIONS



Access the **Account** menu (page 29) and select **My Own Subscriptions**.

Select a subscription and press **OK**.

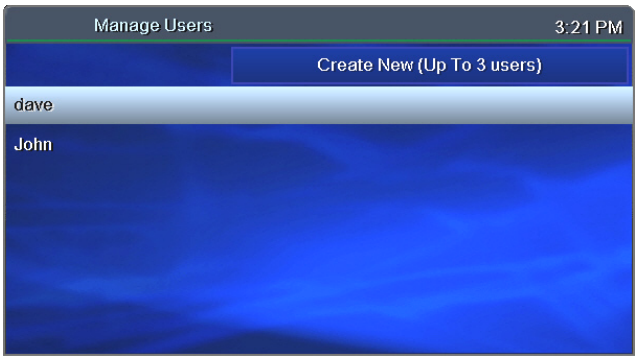
View the description of the subscription you chose above.

Manage user actions

From the main user account you can create or modify settings for additional users in the account.

User settings include parental locks, password, and Autologin.

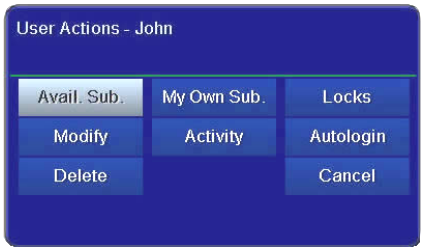
MENU / SETTINGS / ACCOUNT / MANAGE USERS



Access the **Account** menu (page 29) and select **Manage Users**.

Select the user name and press **OK**.

Changes you make in the next screens will be for the user you select here.



Select a **User Action** category to view or modify. Press **OK**.

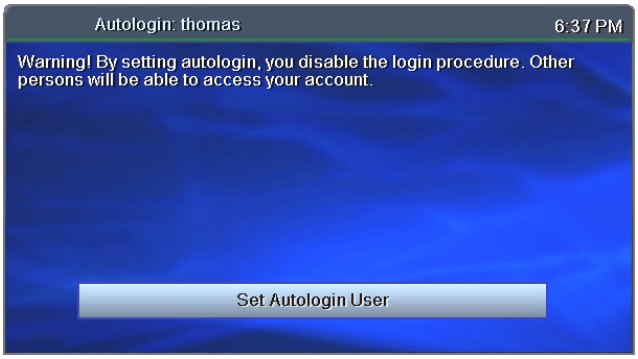
The manager user may take these actions for the selected user:

My Own Sub.	View current subscriptions for the selected user.
Locks	Activate/deactivate parental control for programs or channels. Follow steps in *"Set parental control (Locks)"* on page 35.
Modify	View or change user info including password and rating.
Activity	View billing activity.
Autologin	Set the user login so it doesn't require a password.
Delete	Delete selected user. (Select **Yes** or **No**.)

Set Autologin

When you set Autologin, the login procedure becomes disabled and no password is required.

MENU / SETTINGS / ACCOUNT / AUTOLOGIN



Access the **Account** menu (page 29) and select **Autologin**.

Press ▼ to select **Set Autologin User**.
Press **OK**.

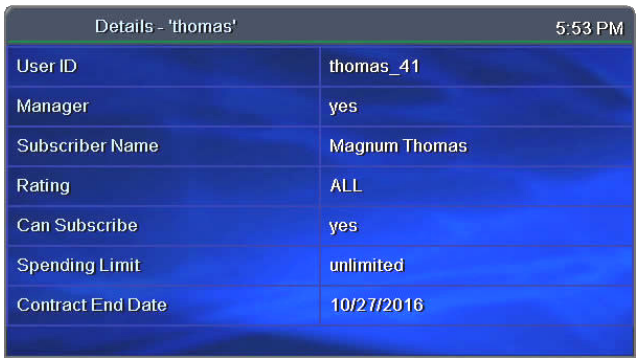
Use the same steps to turn off Autologin.

Other users will be able to access your account when Autologin is enabled.

View subscriber details

View subscriber settings for the user who is currently logged on.

MENU / SETTINGS / ACCOUNT / DETAILS



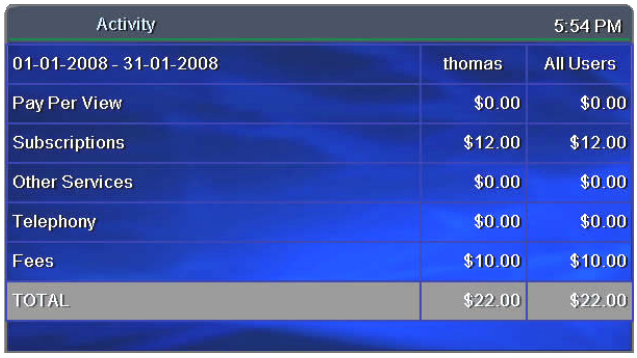
Access the **Account** menu (page 29) and select **Details**.

To change settings, please contact Customer Service.

View billing activity

View current billing activity for a specific user or for all of the users in an account.

MENU / SETTINGS / ACCOUNT / ACTIVITY



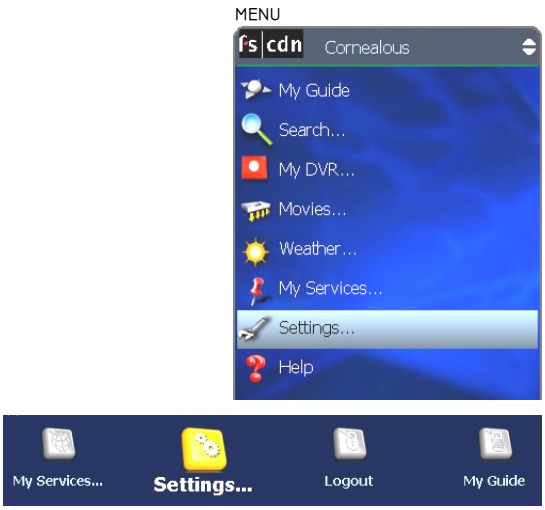
Access the **Account** menu (page 29) and select **Activity**.

If you have questions about your bill, please contact Customer Service.

9. Set Preferences

Preferences are customized settings you can make for your Wightman TV system to control:

- Favorite channels
- Menu language
- Channel settings
- Appearance of menus and windows
- Set-top box setup



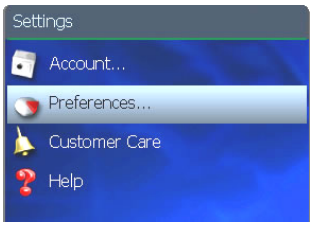
Sample 'Old' and 'New' Main Menus (your menu may look different)

Press **MENU** to access the Main Menu.

Press ▼ to select **Settings**, and then press **OK**.

The Settings menu displays.

MENU / SETTINGS



To go to Preferences, select Settings in the Main Menu

Press ▼ to select **Preferences**, and then press **OK**.

In the Preferences menu, select from the options and press **OK**:

- **Favorite Channels**—Make it easy to see the channels you watch most *(see page 43, see below)*
- **Menu Language**—Change the language in on-screen menus and windows *(see page 44)*
- **Channel Settings**—Select an alternate language for broadcasts *(see page 44)*
- **Appearance**—Select a different color or design for menus and windows *(see page 45)*
- **Set-top box Setup**—Change advanced set-top box settings *(see page 46)*

Favorite Channels

The channels you set up as Favorites will appear in a separate program guide. This way, you can avoid scrolling through dozens of channels to find the ones you watch most.

MENU / SETTINGS / PREFERENCES / FAVORITE CHANNELS

Select Menu > Settings > Preferences > Favorite Channels.

Select a channel in the left column and press OK to add it to your Favorites list.

Select a channel in the right column and press OK to remove it from your Favorites.

Add as many Favorite channels as you like—there is no limit.

Menu Language

Menu Language controls the language for on-screen menus and windows.

MENU / SETTINGS / PREFERENCES / MENU LANGUAGE

Select Menu > Settings > Preferences > Menu Language.

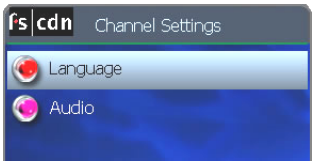
Press ▼ to select the language you want, and press **OK**.

Language order remains the same.

Channel Settings

Channel Settings control broadcast language and audio format.

MENU / SETTINGS / PREFERENCES / CHANNEL SETTINGS



Select Menu > Settings > Preferences > Channel Settings.

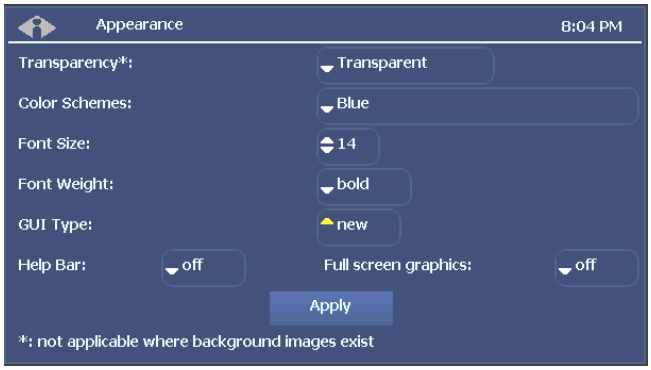
Press ▼ to select the setting you want to change, and press **OK**:

- **Language**—Select a different language for broadcasts, when available
- **Audio**—Change the audio format options

Appearance

Appearance controls the on-screen format for menus and windows.

MENU / SETTINGS / PREFERENCES / APPEARANCE



Menu Help Bar

Channel Guide Help Bar

Select Menu > Settings > Preferences > Appearance.

Press arrow buttons to move through Appearance options. Press **OK** to make a selection.

Transparency
Transparent–Current program shows through on-screen windows.
Opaque–On-screen windows are opaque.

Color Schemes *Change menu and font colors.*

Font Size Type size in on-screen windows.

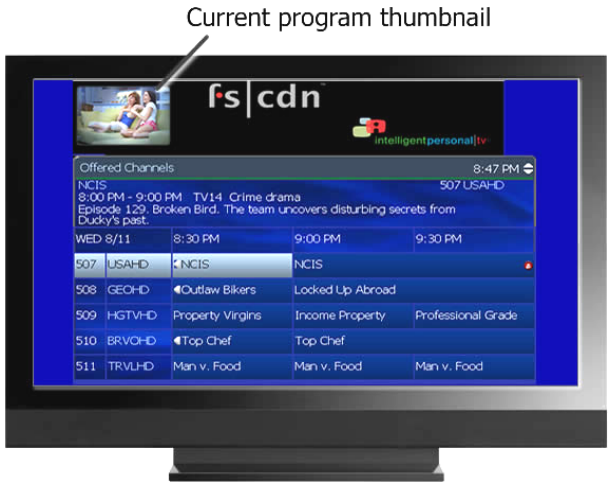
Font Weight Bold or plain.

GUI Type New or old.

Help Bar *(at left)* When "on," keys to shortcut buttons appear below Channel Guide and menus.

Thumbnail Video When "on," a small video image of your current program shows while you view the Channel Guide.

With your selections made, arrow to **Apply** and press **OK**.



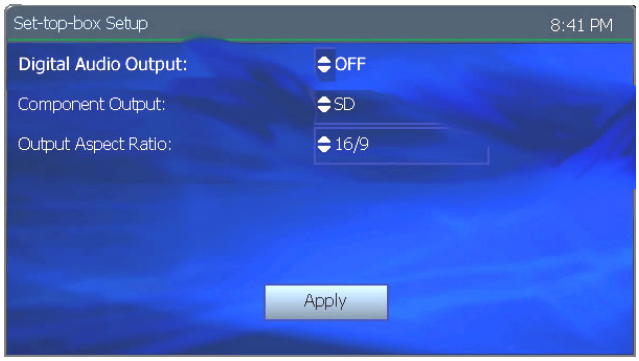
Appearance

Sample color schemes

Set-top box Setup

Set-top box Setup controls advanced settings for your set-top box.

MENU / SETTINGS / PREFERENCES / SET-TOP BOX SETUP



Select **Menu** > **Settings** > **Preferences** > **Set-top box Setup**.

Use the arrows to select the settings you want:

Digital Audio Output—Off or on
Component Output—SD (standard definition) or HD (high definition)
Output Aspect Ratio—AUTO (automatic), 4:3, or 16:9

With your selections made, arrow to **Apply** and press **OK**.

Technical Support

If you have questions or problems with your Wightman TV service, please contact Wightman Telecom.

Customer Care
1-888-477-2177 (Toll-Free)
519-327-8012 (Local)
Customer Care Call Centre Hours: Mon-Fri 8am-7pm, Saturday 10am-4pm
Clifford Office Hours: Mon-Fri 9am-4:30pm

Technical Support (Located in Hanover)
1-877-327-4440 (Toll-Free)
519-327-4440 (Local)
Technical Support Hours: 24 hours a day, 7 days a week

Email
support@wightman.ca

Fax
1-888-241-1100 (Toll-Free)
519-327-8010 (Local)

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